



R4+

A SENSEI PRODUCT

Release Notes: R4+ 9.1.0

The following enhancements are included in R4+ version 9.1.0. Fixes are cumulative: each new release contains all fixes from previous releases.

New Features in R4+ v9.1.0

NHS England – CCN 86 – Introduction of Complex Care Pathways

R4+ now supports Complex Care Pathways (CCP), allowing a Course of Treatment to be delivered as a higher-intensity, multi-submission pathway for patients who need more than standard care. This is the first stage of Complex Care Pathway functionality, with further capability following in upcoming releases.

- **Activating a pathway:** A new option in Clinical Chart, under the Additional options menu, lets a clinician place a Treatment Plan onto a Complex Care Pathway at any point in its lifecycle, provided the entry conditions are met. Selecting it shows a confirmation prompt explaining the process and the entry criteria. Once accepted, the clinician is immediately presented with the Sign-Up Declaration FP17 Claim to begin the pathway, and the Treatment Tab and status bar then show the Course as a Complex Care Pathway.
- **Incremental FP17 Submissions:** Each submission in a pathway is maintained as its own FP17 Claim. The England FP17 form gains a new Complex Care tab (replacing Triage) which shows the submission type, a running count of where the Claim sits in the expected pathway sequence, and the Clinical Declarations available for that submission type.
- **Concurrent treatment and charges:** While a pathway is active, only specific Band 1/2 and Band 3 treatments are permitted, namely a Band 3 Denture Reline/Rebase/Addition, a Band 3 Crowns/Veneers/Inlays/Bridges item, or a Denture Repair-only Course. The patient is treated as Band 2 throughout the pathway, while the overlapping Band 3 Claim carries the additional charge needed to make up the Band 3 value. This Claim uses a different clinician declaration from the standard one, so the correct history checks are applied in COMPASS.
- **FP17 Claim responses:** The scheduled value of a Complex Care Pathway claim is calculated notionally — as a fixed fee converted to UDAs, rather than a value based on the treatment provided. As a result, any non-rejected SCHEDL response for a pathway FP17 claim is treated as Settled. The UDA values and Contract Unit Value multiplier for pathway submissions are stored for use in a future R4+ update.

Important Note: For this first release, and to prioritise the most critical day-one functionality, some options around Course Completion, Close Plan Early and the ability to Transmit Interim or Concurrent Band 3 Claims are temporarily restricted. These restrictions will be revisited as the pathway functionality is completed & COMPASS is ready to receive Claim Transmissions beyond Sign-up Claims.

NHS England & IoM – CCN 84 – Denture Modification UDA Change to Sub Band 2 Values

As part of the 2026 England Dental Contract Reform, the UDA value awarded for Denture Modification treatments has changed for Courses of Treatment with a Date of Acceptance on or after 1 April 2026. There is no change to how FP17 Claims are submitted or to EDI Response processing.

- Where three or more teeth are treated on a Band 2 Course alongside Denture Modification treatments — Fissure Sealants, Filled Teeth, Extractions or Pre-formed Crowns — 5 UDA are now awarded.
- Where Denture Modification treatments are combined with treatments that present as a Band 2(a/b/c) sub-band, the band shown is unchanged but the unit value is compounded: Band 2(a) rises from 3 UDA to 5, Band 2(b) from 5 to 7, and Band 2(c) from 7 to 9. R4+ shows these as "Value + Value" on the Clinical Chart status bar and the Treatment Tab.



R4+

A SENSEI PRODUCT

NHS England & IoM – CCN 84 – Denture Repairs Treatment Banding Update

As part of the 2026 England Dental Contract Reform, standalone Denture Repairs on Courses of Treatment with a Date of Acceptance on or after 1 April 2026 now award 2 UDA. The patient is still not charged for a denture repair, and the Claim is accepted by the NHSBSA under the new rules.

NHS Wales – CCN 87 & 94 – Treatment Items under Warranty

Treatments previously "Marked as Guaranteed" are now "Marked under Warranty" and continue to operate under the Care Package model for non-urgent Treatment Plans. A warranty applies a Warranty CDS value, determined by the Care Package the treatment belongs to, and its length is set from new options on the Treatment Item right-click menu.

Warranties are available for Simple/Extended Restoration, Anterior/Posterior RCT, Crown/Bridge and Denture Care Package treatments (including the new CCN 94 Denture Warranties). Where every item in a Package is under warranty, that Package's CDS is excluded from transmission and the patient charge is suppressed.

Important Note: When applying a warranty to a Bridge or Denture, set "Marked under Warranty" on the treatment at each tooth position. Otherwise, the FP17 Claim Transmission will cause the NHSBSA to misconstrue that more than one of each has been provided between Warranty and New Treatment.

NHS Wales – CCN 94 – Recall Assessment & New Patient Examination Reason Changes

Recall Assessments (Codes 109 & 110) now pre-set the examination reason under CDS > User Defined Values where it can be safely deduced. This does not override the existing behaviour, which clears these options when an ACORN Assessment is set manually.

Treatments that add the New Patient / Initial Assessment Care Package no longer set an examination reason. Instead, they pre-tick "ACORN Assessment Carried Out" on the FP17 Claim Clinical Data tab.



R4+

A SENSEI PRODUCT

Defects Fixed in R4+ v9.1.0

NHS Wales – Urgent FP17 Claims with only a Prescription being Rejected

Where an Urgent Course of Treatment contains only a Prescription, the 9158 CDS Code is now excluded, so the Claim is no longer rejected immediately by COMPASS.

NHS Wales – Overriding Care Package CDS fails to Save Correctly where Stabilisation is Set

Previously, if a user overrode the Package CDS and set other Care Packages while Stabilisation was set to True, those changes were not saved correctly. They are now saved as expected.

NHS Wales – Treatment Codes 6002 & 4402 not setting Pre-Formed Crown CDS on the FP17 Claim

Metal Cap treatments (Codes 6002 & 4402) were being flagged as "Other" in the FP17 Claim CDS values rather than as a Pre-Formed Crown, so the treatment was missing when received by COMPASS. They are now reported correctly as Pre-Formed Crowns.

NHS Wales – U25/O60 Free Exam FP17 Claims from Earlier Versions Transmitting without Special Exemption

FP17 Claims for patients who were Under 25 or Over 60 at their Date of Acceptance — where the Course was created and accepted in R4+ v9.0.1 or v9.0.2 — were missing the required Special Exemption when transmitted, and the exemption stayed absent even when the Claim was resubmitted after upgrading. Upgrading to v9.1.0 automatically corrects all affected records, so these Claims now transmit with the correct Special Exemption.

NHS Wales – New Urgent Patient Referral DNA Claims Incorrectly Including Non-Urgent Significant Code

When an Urgent Course of Treatment was completed or abandoned without treatment and the user set New Urgent Patient Referral – Patient DNA on the DAP FP17 Claim, the transmitted XML incorrectly contained Code 9202 – the Non-Urgent Care Package significant code – causing the Claim to be rejected by COMPASS. Code 9202 is now only transmitted where neither the Urgent option nor New Urgent Patient Referral – Patient DNA is selected on the claim.

England – Planner – Extended Duty Nurses Not Shown in Opening Hours and Performer Nurses Not Filtered in Book View

Two issues affected nurse user types in the Planner for practices using the England country setting with CCN 84 active. Extended Duty Nurses did not appear in the user dropdown in Default Opening Hours, so their hours could not be configured. In addition, Performer Nurses appeared in the Planner Book View on days when they had no opening hours set, even when the option to show only users with hours was enabled. Both issues are now resolved.

England – Planner – Extended Duty Nurse Closing Their Working Day Closes the Whole Clinic

When an Extended Duty Nurse used the Closures and Holidays screen to close their own working day, the closure was incorrectly applied to all users in the Planner, effectively closing the whole clinic for that day. The closure now applies only to that nurse.